

Sender Classification	Category of Question	Question (Note: Questions presented as submitted.)	CSDNR Response
Parent	Accessing Resources (food, childcare, mental health)	How can we have access to food support? Some families have lost their jobs (like my Husband) and how can we have access to food besides on the schools breakfast and lunch service?	Please see our message on this issue here
Parent	Accessing Resources (food, childcare, mental health)	Food distribution times and locations	Please visit our website at this link to see the locations here
Educator	Accessing Resources (food, childcare, mental health)	What are the grab n go pick up sites?	Please visit our website at this link to see the locations here
Parent	Accessing Resources (food, childcare, mental health)	Will the hourly employees that work for the CSDNR receive pay for the time that the COVID-19 crisis has the district closed?	They are being paid through April 15, 2020 we will assess again after that point
Parent	Accessing Resources (food, childcare, mental health)	Which days will food be distributed at Trinity Elementary School?	Monday through Friday 9am – 1pm
Parent	Accessing Resources (food, childcare, mental health)	How can we help those in the district who might need meals and assistance during this time? Are there volunteering opportunities or particular areas of need?	Please visit our website at this link to see the locations here
Parent	Accessing Resources (food, childcare, mental health)	Can food be delivered?	We have not been provided support to deliver food to individual homes. Please see pick up locations here
Educator	Accessing Resources (food, childcare, mental health)	Will hourly employees. I.e. monitors, receive any compensation during closure?	They are being paid through April 15, 2020 we will assess again after that point
Parent	Accessing Resources (food, childcare, mental health)	Will food be available Sunday thru Monday at the distribution centers?	Some food will be available. Not food made by CSDNR.
Parent	Accessing Resources (food, childcare, mental health)	How prepared should we be when it comes to food and important necessities?	The CSDNR recommends having essentials on hand. If you are self-quarantined please have a neighbor or friend drop what you need off at your door.
Parent	Accessing Resources (food, childcare, mental health)	Is this Coronavirus curable? I read that once you get the symptoms it might be late to recuperate, is it true? Please help.	The CSDNR is not in a position to provide medical advice. Most people make a full recovery unless you have an underlying medical condition which is exacerbated by the Coronavirus (COVID -19) For information, here are links to the Westchester County Department of Health and the federal Centers for Disease Control and Prevention .

Parent	Accessing Resources (food, childcare, mental health)	For students who receive physical, occupational, and speech therapy (among others), can these services be received anywhere/anyhow/is there a plan to assist students who regress in skills after a long break in therapy occurs?	If you have questions about an individual student's IEP please contact Dr. Bongo at abongo@nredlearn.org
Parent	Accessing Resources (food, childcare, mental health)	I read an article that states that schools may close up to 6 weeks. What option do I have for child care and how would it be different from being in school?	Unfortunately, the lack of sufficient childcare options was an unintended consequence of the mandated closures. If you are a first respondent who lives or works in New Rochelle please email the City Manager cstrome@newrochelleny.com who is compiling a list of people who qualify for childcare. The CSDNR has the maximum capacity to host 60 children. We will be sharing information about local resources and centers who have volunteered to assist with students who are the children of first responders.
Parent	Accessing Resources (food, childcare, mental health)	Is anyone in the community entitled to the food being provided?	Food being made by the CSDNR is for children under the age of 18 only. All other food is available to anyone in need.
Parent	Accessing Resources (food, childcare, mental health)	Where to get the state-issued hand sanitizers?	These are very hard to come across because there is a shortage. The CSDNR has the product but we need it for our buildings.
Parent	Accessing Resources (food, childcare, mental health)	Who is responsible for the pay of all the working parents who have to stay home with their children during this 2 week or more closure?	The CSNDR is not in position to comment on individual parent circumstances. Some will be paid by their employer while we know others may not.
Parent	Impacts on Student Learning	Is it possible that schools will be closed much longer than the initial two week time frame? We would like to prepare for a longer extent of time if that is necessary.	We are working to modify the "Distance Learning Plan" to include ALL days we are closed. Please remember to look at the website for updated content.
Parent	Impacts on Student Learning	Will there be live video classes with the teachers?	This is being considered by Dr. Alex Marrero, the Assistant Superintendent for Curriculum and Instruction. As more information is available we will update the community.
Parent	Impacts on Student Learning	Will virtual learning be available. Meaning kids grade k through 5 sign in to do assignments and teachers video teach	This is being considered by Dr. Marrero. As more information is available we will update the community.
Educator	Impacts on Student Learning	1) Are you considering the possibility of extending the time so that we can stay socially distant through April break? 2) I hear that some teachers are using Zoom. Can we do that officially and can we get a district code for conferencing with students in real time?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information. As for Zoom, Dr. Marrero is working on that and will communicate if this option will be used and on what grade levels.

Parent	Impacts on Student Learning	First off, thank you for providing this platform to ask questions. After completing our first "home school" day I realized that my greatest challenge was trying to engage both my Kindergartener and 2nd grader when we are all home together. I thought I could do this but quickly felt frustration from them. Do you have any advice on how we can homeschool multiple ages? And in line with this question, how to talk to various ages about what is currently happening with covid-19? My Kindergartener certainly didn't understand what we were doing today and why / yet my 2nd grader seemed to understand more but had difficulty with patience and focus due to his little brother. Thanks for your educational insight! My best, Kelly	This is an issue many parents are struggling with. Try to set up a schedule and support the students in instruction at different times. Each family's situation is unique. We understand that there is not a "one size fits all" solution. If you are having difficulty please discuss options with your children's teacher(s).
Parent	Impacts on Student Learning	How will this impact the rest of the school year? Will all students be required to attend an extended school year?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Impacts on Student Learning	How will this impact the marking periods?	The marking periods remain the same.
Parent	Impacts on Student Learning	How Do you obtain a Chromebook from the school if you do not have a computer at home	Please email Chromebook@nredlearn.org . We are offering Chromebooks pick up at NRHS students in grades 6-1. Find information on the Chromebook pick up here.
Parent	Impacts on Student Learning	How will the next two weeks affect state testing for 3rd-8th grade students?	State testing for grades 3-8 has been cancelled for this school year. Please see here for information.
Parent	Impacts on Student Learning	I have a 10th grader in NRHS. Can the learning in most classes be moved to an online platform that allows for live instruction and interaction, like Google Meet or Zoom? This will greatly enhance their learning, give the kids a structured day like school and allow for less isolation.	We are encouraging the use of these platforms and technologies. We have told teachers that they must use Google Classroom and may integrate other technologies. It is important that when these platforms are introduced, ALL students have access to that material and platform to ensure equity within individual classrooms.
Educator	Impacts on Student Learning	Are educators going to be doing more towards online learning, that is more planning/communication with students/parents? If so, how will we be paid for that? If we are working, we shouldn't be taking snow days.	All of the expectations the district has for teachers was communicated to teachers on 3/19/20. The expectations include planning and communicating with students and parents along with up-to-date Google Classroom spaces. The CSDNR has been paying teachers all along. Only the first 4 days were snow days, which is why the Distance Learning plan started on 3/17/20.
Parent	Impacts on Student Learning	Does this plan cover every single class at every grade level in every school	Yes it does for grades 6-12. It should be noted that every teacher may approach the curriculum in a different way. Elementary school does not have the full CAMPEL offerings.

Parent	Impacts on Student Learning	*Will elementary teachers (including CAMPEL) provide daily lessons and messages as part of the at-home learning plan? *Will the date of the state tests be pushed forward?	State tests are canceled for the year. Please look at the elementary offerings on your schools website under DISTANCE LEARNING PLAN. There you will find grade and class specific resources. Elementary school does not have the full CAMPEL offerings.
Parent	Impacts on Student Learning	Dr. Feijoo, considering it will take a lot of entities to make a final decision, but what is your position on how to make up the educational days? I fully expect, if needed, cancellation of spring break and an extension of the school year. I am very worried about making up the time lost for educating my 4 children. Furthermore, the continuity of education worries me a ton.	The CSDNR cannot cancel the spring break unilaterally. It would require the approval from FUSE, the teachers' union. Long-term closures past April 1st are being considered and provisioned for. We cannot plan too far in advance because a long-term closure would certainly be followed by guidance from the Interim Commissioner regarding a large number of issues involved in such a circumstance.
Student	Impacts on Student Learning	Why are there new google classrooms for my son to access? His teachers have been giving him assignments. Is he expected to complete assignments from his core teachers plus this additional resource? It seems that you have complicated things for no reason. I am very unhappy with how instruction is being handled at ALMS middle school.	You only have to do what your teacher assigns. The added work is available for students who want enrichment or more practice and is not obligated.
Parent	Impacts on Student Learning	What is the plan for students with an IEP or 504 when school is back in session? They will be missing out on required assistance to their learning. I strongly feel that these losses will need to be made up.	If you have questions about an individual student's IEP please contact Dr. Anthony Bongo at abongo@nredlearn.org
Parent	Impacts on Student Learning	Will the NYS ELA and Math exam schedule be adjusted?	State testing for grades 3-8 has been cancelled for this school year. Please see here.
Parent	Impacts on Student Learning	How do we ensure our high school children who are taking WCC courses will still be able to complete and get their college credit?	This is not yet fully ironed out. We will have to see if the WCC is willing to offer the credit. Once we know more we will share that information with you. This is another example of an unintended consequence that the students have to deal which we will try to sort out.
Parent	Impacts on Student Learning	How can we ensure that our students keep up with their education in an appropriate way? Assignments within any one subject are all over the place right now. In my son's ELA, not one assignment, whereas friends with other teachers have schoolwork assigned every day. How will the kids be ready for Regents exams? APs? Will the state tests be a fiasco again this year (ALMS)? How will our students not fall behind?	Students or parents should email the teacher to ensure they are receiving all of their content specific assignments. Please see here for more information about AP testing.
Parent	Impacts on Student Learning	Does the N.Y.S. Education Department have a plan in case this goes beyond 2-3 weeks? What happens if schools can not re-open this spring?	We still await guidance.

Parent	Impacts on Student Learning	How can we check on each class assignment and does each class have an assignment each day/week?	This is highly dependent on the grade, class and teacher. Feel free to email your child's teacher.
Parent	Impacts on Student Learning	What are the expectations regarding distance learning and knowledge acquisition? We are both working full time. Only one of us is currently working remotely. It's extremely difficult to ensure that my K and 3rd graders are getting the same level of education while I'm trying to do my own paid work...any suggestions?	This is an issue many parents are struggling with. Try to set up a schedule and support the students in instruction at different times. Each family's situation is unique. We understand that there is not a "one size fits all" solution. If you are having difficulty please discuss options with your children's teacher(s).
Parent	Impacts on Student Learning	Will the Distance Learning Plan count towards seat time or will the district move into extending the school year?	We believe that it will. There is no definitive answer on this matter. We are certainly advocating for it to count. We believe our Distance Learning Plan would meet any requirement needed for days to count if the State allows this option.
Parent	Impacts on Student Learning	My daughter is a senior and goes to night school at NRHS. How can we make sure she stays on course to graduate during this time?	Night school is started Monday, March 23, 2020 see here
Parent	Impacts on Student Learning	My son doesn't have access to a computer. With the library being closed that is not an option. Can you please give him a Chromebook so he can get the work done?	Please email Chromebook@nredlearn.org . We are offering Chromebooks pick up at NRHS students in grades 6-12. See here for details.
Parent	Impacts on Student Learning	With a high likelihood that the impact of COVID will extend 4 or so months, why doesn't CSDNR outline the plan in the event of schools being closed the remainder of the year?	We have not received this guidance. We are not prepared to share a plan which should address the unintended consequences of closing the school district for the rest of the year. We are prepared to address needs in the short term. If schools are closed for longer it will require guidance from the State.

Parent	Impacts on Student Learning	<p>Greetings CSDNR, My son goes to New Rochelle Trinity school and I thought of sharing about a collaboration tool that would come very useful for the teachers to conduct teaching remotely in the coming days and also interacting with Faculty as needed. Students can join classes virtually, from any device, boosting attendance and retention. Session recording and automatic transcription allow students to learn at their own pace. The Fortune 50 Corporation that I work for, last year we converted to Zoom enterprise wide to around 200 countries and last week we activated working from home policy for majority of our global workforce. Zoom offers many added features, as mentioned in this hyperlink datasheet Zoom for K-12 Schools & Districts https://zoom.us/docs/doc/Zoom%20for%20K-12%20Education.pdf https://zoom.us/education. Zoom is removing the 40 min time limit on their Basic free account for schools affected by the Coronavirus. Feel free to check this one out. Thanks, Thomas Oommen</p>	<p>We are encouraging the use of these platforms and technologies. We have told teachers that they must use Google Classroom and may integrate other technologies. It is important that when these platforms are introduced, ALL students have access to that material and platform to ensure equity within individual classrooms.</p>
Educator	Impacts on Student Learning	<p>What if a student is ill at home and an assignment is due. What would be required to get extra time with assignment? i.e.: parent request? I'm uncertain if doctors offices will be able to handle these requests.</p>	<p>Students are required to complete the work assigned to them by teachers. Extra work is not required. It is available for those who are interested in doing more work.</p>
Parent	Impacts on Student Learning	<p>Is it possible that the school will close for 6 weeks and if so, how will kids keep on learning or do school work?</p>	<p>We have not received this guidance. We are not prepared to share a plan which should address the unintended consequences of closing the school district for the rest of the year. We are prepared to address needs in the short term. If schools are closed for longer it will require guidance from the State.</p>
Educator	Impacts on Student Learning	<p>Why are you stating teachers have been involved with the distance learning plan when we have no idea what is going on? I cannot answer my students' questions. Administration has only sent one email communication to ALMS teachers. As a teacher I find out the same information as parents. I am a parent in this district and I have let all my neighbors know that you are being untruthful and misleading.</p>	<p>All of the expectations for teachers were in an open letter by school level on the district website. In addition, the district communicated with teachers on 3/19/20. The expectations include planning and communicating with students and parents along with up-to-date Google Classroom spaces. The CSDNR has been paying teachers all along. Only the first 4 days were snow days which is why the Distance Learning plan started on 3/17/20.</p>

Parent	Impacts on Student Learning	Will the students and staff be asked to make up days if we go past 2 week timeline? How about NY State testing?	State testing has been cancelled as was communicated in a message sent to the community. See here for details . Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate guidance from the State on this matter
Parent	Impacts on Student Learning	My kids attend ALMS and NRHS. They have been completing assignments given to them by their teachers from the first day school closed. Will their efforts these days completing work be counted towards school days? We heard a rumor that these days might be counted as snow days and not instructional days.	There are only four (4) snow days. Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter.
Parent	Impacts on Student Learning	Why have the plans for this distance learning been so secretive? The video shared no actual information. It was a PR move. Are teachers even involved? Our neighboring school districts had the proactive leadership to close schools and have teachers come into plan for 2 days. You have made New Rochelle look terrible and tarnished our reputation.	This is a false narrative. We had many principals and teachers involved in the formation of the Distance Learning Plan.
Educator	Impacts on Student Learning	How accountable do we hold our students for the seven days of work? Obviously we are not assigning work that is too difficult or too much amount wise, however, can we count these as missing (if they had access) and how much time can they have to make up work? Additionally, will marking period report cards, progress reports, etc. be postponed.	Grading structure will be determined at a later date once we get guidance from the State. Students are accountable for the work assigned to them by their teacher.
Parent	Impacts on Student Learning	How do changes due to corona impact standardized and regular tests? For ex World History AP; SAT; NYS Common Core; course tests like Advanced Chem or Advanced Algebra? Thx	State testing has been cancelled as was communicated in a message sent to the community found here . Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter.
Educator	Impacts on Student Learning	Are we still using our snow days for this if the government has already said they will get rid of the 180 days of requirement for funding?	There are only four (4) snow days. Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Parent	Impacts on Student Learning	Will the work out towards my son's grade? Why do all this work if it doesn't even count	Grading structure will be determined at a later date once we get guidance from the State. Students are accountable for the work assigned to them by their teacher.

Parent	Impacts on Student Learning	Are state tests going to be cancelled or postponed? There is a reading state exam that I believe starts on March 25th	State testing has been cancelled as was communicated in a message sent to the community found here . Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Parent	Impacts on Student Learning	If school remains closed past the two week time frame, will the students be asked to make up the extended time off? Possibly shortening summer vacation?	Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter.
Parent	Impacts on Student Learning	My children are juniors at the high school and I have a few questions. Do we have a plan to ensure students who are taking AP exams in May will be prepared? What about regents? Juniors were supposed to be meeting with their counselors to set course selection for next year and families were supposed to meet regarding the college process. Can we move these meetings to happen via zoom so that families don't fall further behind.	State testing has been cancelled as was communicated in a message sent to the community found here . Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Parent	Impacts on Student Learning	Will there be a spring break? I have a trip booked. Will the students be making up for lost time in the classroom? I.e. Shorter spring break/memorial break? adding more days at the end of school year?	The CSDNR cannot cancel the spring break unilaterally; it would require the approval from FUSE, the teachers' union. Long-term closures past April 1st are being considered and provisioned for. We cannot plan too far out in advance because a long-term closure would certainly be followed by guidance from the Interim Commissioner regarding a large number of issues involved in such a circumstance.
Parent	Impacts on Student Learning	If my child has assignments that can't be completed without items that are left at school, will she be given an extension?	No, they should contact their teacher for alternative options
Student	Impacts on Student Learning	I'm a senior and will be graduating this June. How will these two weeks affect my senior year? Will the senior class still be able to have prom ? Or Graduation ?	It is too early to determine all of the consequences as it relates to school closures. At this time we anticipate returning to school on April 1, 2020. If there is new guidance we will be guided accordingly. Find our latest communication here .
Parent	Impacts on Student Learning	Will the students be out of school for more than 2 weeks? Will the students have to attend school over the summer?	There are only four (4) snow days. Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Parent	Impacts on Student Learning	Since Cuomo waived the 180 school day requirement, are we safe from making up school in July? And, will this mean expanding 2 weeks off to 6 weeks per the CDC?	Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter.
Parent	Impacts on Student Learning	My son is a special needs student and I'm not sure what lesson planning has occurred or available.	If you have questions about an individual student's IEP please contact Dr. Bongo at abongo@nredlearn.org

Parent	Impacts on Student Learning	Is there any thought to implementing Zoom for limited class learning for subjects such as math and science?	Dr. Marrero is working on that and will communicate if this option will be used and on what grade level.
Student	Impacts on Student Learning	Will we have school till July ?	There are only four (4) snow days. Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Student	Impacts on Student Learning	What impacts will school closures have on statewide and nationwide testing and will this impact the overall length of the school year and/ or other breaks built into the pre-existing school year?	State testing has been cancelled as was communicated in a message sent to the community found here . Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. We anticipate there will be guidance from the State on this matter
Educator	Other / I Don't Know	I'm concerned about the library books in the HS. Last year there was a flood which damaged a section of bookcases. A librarian on staff became violently ill and was reassigned out of the building. Now with the virus, I'm concerned that not only are our books infected with C-Virus but mold spores.	Thank you for bringing this to our attention. Our Facilities team has been made aware of your concerns about mold on books. We will look at the books in the NRHS to determine if this is an issue. If it is an issue we will mitigate the damage or remove the books via a BOE resolution. Coronavirus COVID -19 will not be on any book will not be on books when students return. This virus can only live for a few hours on surfaces and we will disinfect the books.
Parent	Other / I Don't Know	Hi will the studies at Davis Elementary School still be entitled to their spring break in April. If they go back to school before it starts?.	It is too soon to tell if the vacation will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	Will the National Guard be cleaning the school buildings? If they are not, has there been training for night time cleaners for proper cleaning methods.	They have not cleaned our schools yet. Our staff is not in need of training. Our facilities team is one of the best in the nation. Please see this letter on our website for information about the technology we used here in New Rochelle Click here
Educator	Other / I Don't Know	Why has there been zero communication to teaching staff other than PR announcements that are sent to the community at large? This seems very unprofessional to me. Other districts in the country have been much more transparent and inclusive in making their preparations.	All of the expectations for teachers were in an open letter by school level on the district website. In addition, the district communicated with teachers on 3/19/20. The expectations include planning and communicating with students and parents along with up-to-date Google classroom spaces. The CSDNR has been paying teachers all along. Only the first 4 days were snow days which is why the Distance Learning plan started on 3/17/20.
Other	Other / I Don't Know	Hourly workers are affected too, are they getting paid during this crisis???	They are being paid through April 15, 2020 we will assess again after that point
Other	Other / I Don't Know	Will hourly employees receive some assistance, since we are not able to work our hours?	They are being paid through April 15, 2020 we will assess again after that point

Educator	Other / I Don't Know	Will teachers/ faculty and staff still have an April break/ end the school year in late June?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Student	Other / I Don't Know		No question provided
Parent	Other / I Don't Know	Can you cancel spring break? Child care is become an issue and struggle for a lot of us	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	UPK applications were due today and the district offices were closed. For those that got accepted what course of action should be taken to ensure their spaces are held.	Please see this letter on our district page.
Parent	Other / I Don't Know	I have requested a Chromebook and have not received a response. How do I follow up?	Please email chromebook@nredlearn.org or call the district office and speak with Dr. Marrero
Parent	Other / I Don't Know	When will we know whether the senior prom will go forward? My daughter has a dress on deposit.	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Student	Other / I Don't Know	When does school resume ?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	Are we opening up on March 26, or are we going to follow the CDC guidelines and stay closed until 4-27??	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	Are there any conditions that will prohibit us from returning to school and work on the scheduled date. If a child is found sick/positive in school. What are the procedures going to be?	There are only four (4) snow days. Days required for instruction remain 180 days. We created the Distance Learning Plan to meet that need. will be guidance from the State on this matter. We do anticipate many students will need summer school.
Educator	Other / I Don't Know	I am a parent and educator in this district so we are in contact with so many people through our schools. With that being said, I am wondering if we would be notified if someone within our schools were tested positive? That way we can take the next step to be tested and keep our elderly or our loved ones with a compromised immune system safe. Thank you.	The CSDNR can not conform to the practices of other districts. If you are concerned about a specific member of your family please contact your/their doctor.
Parent	Other / I Don't Know	Our community in New Rochelle needs to remain together through this. What can we do to help the district i.e. for the children with their education or food collection and drop off at a specific site potentially? People want to help while remaining safe. What would be most helpful for the district?	Please email Chromebook@nredlearn.org . We are offering Chromebooks pick up at NRHS students in grades 6-12. See this email for more information.

Educator	Other / I Don't Know	My student attends NY Institute in the Bronx. The school is open. Transportation is provided through CSNR. Will the bus be picking her up? If not, will the district reimburse for taxi service or provide any alternate form of transportation for her? Please advise.	All schools are closed. When they reopen we will take this matter under advisement.
Other	Other / I Don't Know	Why did you lie to the parents, staff and the community?	At no time did the superintendent of schools knowingly lie to anyone in the community.
Other	Other / I Don't Know	Will the lunch monitors still get paid for the 2weeks that the schools are closed because of Coronas virus	Yes
Other	Other / I Don't Know	What is your plan to pay hourly employees affected by school closure?	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know	Are we getting Compensated for our pay since it was Mandated to close	They are being paid through April 15, 2020 we will assess again after that point
Other	Other / I Don't Know	I'm concerned because I am a part time hourly employee for New Rochelle Board of Education. Are we going to get paid for this time off??	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know	Will monitors be compensated for mandated time off ??	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know	Many staff lived in NYC, have children that attend public school and work in NR. Since NYC hasn't closed their schools yet, I'm concerned about these employees potentially infecting our school and us having to quarantine again. Is this on your radar?	Yes this was on our radar but school closures are governed by the superintendent or a State agency. These are difficult times with many moving parts some of which we have no control over.
Other	Other / I Don't Know	Hi- I am a parent of two children who attend schools in our district, I'm also a staff member at Trinity elementary. I'd like to know if lunch monitors will be compensated while the schools are closed?	They are being paid through April 15, 2020 we will assess again after that point
Other	Other / I Don't Know	Being a monitor at one of the elementary schools and having to be out of work for 2 weeks, will we be compensated for not being paid? We contribute a lot to the students and feel it's only right that we be treated fairly.	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know	Are lunch monitors being compensated for mandatory time off	They are being paid through April 15, 2020 we will assess again after that point

Parent	Other / I Don't Know	When schools reopen, it will probably still be advisable to exercise social distancing. How will the district address social distancing in cafeterias and hallways district wide, especially in the middle and high schools. Also, how will this be addressed in classrooms?	We will follow any guidance offered to school districts regarding this matter.
Educator	Other / I Don't Know	Will monitors be compensated for mandated time off	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know	What will happen to the many hourly workers such as myself? In terms of compensation during the possible many weeks we will be closed? I also happen to have children in two of our schools.	They are being paid through April 15, 2020 we will assess again after that point
Educator	Other / I Don't Know		No question entered
Parent	Other / I Don't Know	At what point during this closure will you determine whether an extension for the additional week leading into spring break is necessary?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	If a student or staff member tests positive during closure, will the district be notified by the CDC, County or other official entity? If so, will the families of that schools" population and staff be notified of it? Thank you.	Please refer to this Superintendent Message addressing this issue here

Educator	Other / I Don't Know	<p>Why were possible/potential cases that central administration was made aware of by building level administrations and nurses who reported these cases to Dr. Balchan who then notified Central Administrators about these possible/potential not made public to the CDC and government officials especially to the employees and parents of students in the City School District of New Rochelle. We as parents get letters home for exposure to Strep and Lice but not something as serious as this?? And we still have not gotten official word about these possible/potential cases even though the teachers(whom many are parents as well like myself) know there were somewhere between 22 and 30 of these cases. In my building alone I heard the number was 3. Just outside the 1 mile Quarantine Zone where I work, the pictures of the workers in Hazmat suits that were cleaning the North End area came out as we were about .02 miles right outside of this area in a building with these possible/potential cases unprotected from the Coronavirus. Also the misleading/misrepresentation of how the buildings were deeply cleaned and disinfected were known by district employees first thing on this past Monday morning. It is a shame that 15,000 people's safety and potentially lives were disregarded and for what??? No one would have blamed the Superintendent for closing because the Governor/CDC told her to close. I am speechless and dumbfounded how poorly this was all handled.</p>	Please refer to this Superintendent Message addressing this issue here
Educator	Other / I Don't Know	<p>Is it likely the schools will remain closed for a longer period of time considering the fact that we will probably only be at the beginning of the crisis if you compare us with every other country that has faced this problem?</p>	It is too early to determine all of the consequences as it relates to school closures. At this time we anticipate returning to school on April 1, 2020. If there is new guidance we will be guided accordingly.
Parent	Other / I Don't Know	<p>Will you inform the parents of children who may have specifically been in a classroom with a student who could have been exposed? Are there specific steps to follow if a child may be more susceptible because of closer proximity to one of the children who have been exposed by a family member?</p>	Please refer to this Superintendent Message addressing this issue here
Parent	Other / I Don't Know	<p>Is it safe to take kids to the playgrounds?</p>	The CSDNR cannot make individual recommendations. We have made general recommendations to stay away from groups of people.

Parent	Other / I Don't Know	Will we be notified of children or teachers who have or will test positive during this period of school closure? Much like we are informed of strep or the flu. People who test positive this week were in contact with colleagues and students who might want to take the necessary precautions.	Please refer to this Superintendent Message addressing this issue here
Parent	Other / I Don't Know	Is it possible that school will be in session during spring break to make up for lost time?	The CSDNR cannot cancel the spring break unilaterally; it would require the approval from FUSE, the teachers' union. Long term closures past April 1st are being considered and provisioned for. We cannot plan too far out in advance because a long term closure would certainly be followed by guidance from the Interim Commissioner regarding a large number of issues involved in such a circumstance.
Parent	Other / I Don't Know	Will students still have to take the NYS ELA and Math exams? Do you foresee canceling graduation (for any grade that graduates or has a stepping up)? Do we have a timeframe in which we will hear if school will be closed longer? Thank you!	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information. NYS Assessment in grade 3-8 are cancelled. See the list here.
Student	Other / I Don't Know	What's gonna happen to graduation/prom?	It is too soon to tell how we will be impacted. This is a very rapidly moving crisis and we will update the community as we have more information.
Parent	Other / I Don't Know	Are the schools planning on closing past spring break till April 27th?	The CSDNR cannot cancel the spring break unilaterally; it would require the approval from FUSE, the teachers' union. Long-term closures past April 1st are being considered and provisioned for. We cannot plan too far out in advance because a long-term closure would certainly be followed by guidance from the Interim Commissioner regarding a large number of issues involved in such a circumstance.
Parent	Understanding Coronavirus (COVID-19)	Have any students tested positive for COVID-19 and if so, in which schools and grades?	There were no positive cases of any students who were symptomatic in school that have been reported to the CSDNR that we are aware.
Educator	Understanding Coronavirus (COVID-19)	When we go back to work in our schools can a notice be put in our classrooms and especially stairwells confirming it has been cleaned and/or sanitized with the date? Each time bc if not We don't feel safe and we could possibly wipe off the dry mist solution with our own additional cleaning? Kind of redundant with all this extra cleaning.	All schools will be cleaned before they reopen. Please see this message sent to the community about our cleaning technology here
Parent	Understanding Coronavirus (COVID-19)	The testing is for those exhibiting symptoms, those who came into contact with someone who's positive. It is not for any healthy families of NRS, correct?	Please follow the guidance offered here

Educator	Understanding Coronavirus (COVID-19)	Hello - I was wondering if the faculty / staff will be notified if a child/ parent / staff member tests positive? Thank you so much !	Please follow the guidance offered here
Parent	Understanding Coronavirus (COVID-19)	Once an individual tests positive, how long do they remain contagious? How long does it take for an infected person to be 100 well?	Please contact your doctor.
Student	Understanding Coronavirus (COVID-19)	Is there a chance they might actually close school till April 27	We will follow the guidance as it is issued.
Parent	Understanding Coronavirus (COVID-19)	What's the average length this virus is lasting in someone positive and how long are they contagious? When will testing be available to someone who has some symptoms but not all so we can make appropriate measures?	Please contact your doctor.
Parent	Understanding Coronavirus (COVID-19)	What is the difference between any ordinary flu and covid 19? There appears to be an understanding that covid 19 will subside once weather gets warmer.	Please contact your doctor.
Parent	Understanding Coronavirus (COVID-19)		No question offered
Parent		Am I able to pick up a chrome book for my daughter Today is the first day I was available due to my work hours	Please email Chromebook@nredlearn.org . We are offering Chromebooks pick up at NRHS students in grades 6-12. Find information here.