

How to Change e-Mail Password on your iPhone

To access e-mails on your iPhone you will have to change your password on your iPhone by following the steps below:

1. Tap Settings
2. Tap Mail, Contacts, Calendars
3. Tap your Exchange Account
4. Tap Account
5. Key in your Network (**COMPUTER LOG IN**) password (**case sensitive**) then tap Done

You can now press the Home button or go back to your Mail and synchronize from your Exchange server.

How to Change e-Mail Password on your Android Phone

To access e-mails on your Android Phone you will have to change your password:

1. When you receive an "Authentication Error" message follow the steps below:
2. Tap Settings
3. Select Account Name/Password
4. Key in your Network (**COMPUTER LOG IN**) password (**case sensitive**) then tap Done

You can now press the Home button or go back to your Mail and synchronize from your Exchange server.