

## Pocantico Hills Meal Program FAQ

### *How do I create a lunch account for my student?*

There is no need to create an account for your student. When your student is enrolled at Pocantico Hills or the BOCES program at Pocantico Hills an account is made for them.

### *How much are meals?*

Breakfast is \$1.50, which includes cereal, fruit, and low fat plain milk. Lunch is \$3.00, which includes, protein, grain, vegetable, fruit, and milk (low fat plain or fat free chocolate). If your family qualifies for reduced meals Breakfast is \$0.25 and Lunch is \$0.25.

### *How should I send money for my child's meal account? Do I have to send separate checks for each child?*

To add money to your student's account please add money to their account through the My School Bucks website, [www.myschoolbucks.com](http://www.myschoolbucks.com) or send a check or cash in an envelope labeled with their first and last name and grade to school. Please make check payable to *Pocantico Hills Central School*. Many teachers collect the lunch money at the beginning of the day and send it to the cafeteria with the lunch order. Or your child can bring it to the cafeteria when they have lunch. You do not have to send separate checks for each student in your family. Please write instructions on how you would like the money distributed between accounts and it will be done as so.

### *How do I know when my child's lunch account is running low?*

The best way to find out information about your student's account information is to create a free My School Bucks account through their website, [www.myschoolbucks.com](http://www.myschoolbucks.com). My School Bucks allows families to view and add money to their student's accounts online. My School Bucks also has an easy to use application for your smartphone available through the Apple App Store and Google Play Store. Just search for MySchoolBucks. If you would prefer to pay via cash or check you are more than welcome to do so. If you have any questions please feel free to contact Kassie Arcate in the cafeteria at (914)631-2440 ext. 116 or [karcate@pocanticohills.org](mailto:karcate@pocanticohills.org). She will be happy to send you account transaction history, balance information, or even assist you in putting restrictions or notes on your child's account.

### *Can my child get seconds? If so, how much is a second serving?*

Yes. First, your child must check with the cashier to make sure they have enough money in their account. If they do, they are allowed a second helping. Usually when this happens, the student would like another helping of the entrée. The student is also offered another helping of vegetables and/ or fruit if they care to take it. As second serving costs \$1.50. If the student would like to purchase part of the meal, they can purchase a second serving a la carte.

### *Can my child purchase a la carte (part of the meal, i.e. a milk, a side of vegetables, a side of fruit, etc.)?*

Yes. Students are always able to purchase milk or a side from the daily menu offerings. The cafeteria offers low fat plain milk and fat free chocolate milk daily for \$0.50. A side of vegetables, fruit or grain is \$0.50. The only exception to the above sides prices is a smoothie. Smoothies cost \$0.75.

### *What kind of snacks are served? How much are snacks?*

The Pocantico Hills Cafeteria serves a variety of packaged and frozen snacks. Currently we sell, Whole Grain Cheddar Goldfish, Multigrain Sun Chips, Baked Lays Potato Chips in Original, Sour Cream & Onion and Barbeque flavors, Wise Reduced Fat Popcorn, Applesauce, Craisins, Vanilla Ice Cream Sandwiches, Vanilla and Chocolate Ice Cream Cups. All snacks are \$1.00 except for the Applesauce and Craisins which are \$0.50.

*What other lunch options does the cafeteria offer?*

If the student does not like the daily menu item they are offered a cheese sandwich on whole wheat bread or a Wowbutter and Jelly Sandwich. Wowbutter is a nut butter and seed butter free alternative. It is made with Non-GMO soy beans and oil in a certified nut and seed free facility. The cheese sandwich and Wowbutter and Jelly Sandwich will provide our students with a more nutritious and satisfying meal alternative than the previously provided bagel and cream cheese.

*Will my child still be served lunch if their account has a negative balance?*

Yes. Any child that comes for lunch, forgets their lunch or does not have a lunch will always be served. Our goal is to provide students with the fuel to learn and grow. That being said, if your negative balance goes beyond the price of three lunches, \$9.00 or \$0.75 (reduced lunches), the student will not be able to purchase snacks or a la carte items until the negative balance is remedied.

*Is my child allowed to purchase snack/ ice cream when their account has a negative balance?*

No. Students with negative balances will not be able to purchase snacks, ice cream or a la carte items until the balance has been paid.

*Are there Vegetarian and Gluten Free Options available?*

Yes. There is a key to indicate which meal items are or an alternative option will be available that is Vegetarian (V) and/ or Gluten Free (GF). We want to state that the Pocantico Hills cafeteria is not a certified Gluten Free kitchen therefore there is always the possibility of cross contamination. Please feel free to contact Kassie Arcate in the cafeteria at (914)631-2440 ext. 116 or [karcate@pocanticohills.org](mailto:karcate@pocanticohills.org). She will be happy to answer any questions or concerns.

*Any further questions?*

Please feel free to contact Kassie Arcate in the cafeteria at (914)631-2440 ext. 116. or [karcate@pocanticohills.org](mailto:karcate@pocanticohills.org).