

Community member's suggestions, concerns and complaints provide an important opportunity for the administration, faculty/staff, and Board of Education to improve the way we serve our stakeholders: the students, parents and community members of Delaware Township. According to Board Policy 1312, parents, students, and other community members are strongly encouraged to deal directly with the person who can most immediately address their concern.

- Concerns about student and classroom behavior and progress are best handled, initially, by the teacher(s), school counselor Kathryn Wilk x411, or child study team case manager.
- Special education and Section 504 programming and personnel concerns are best handled by Supervisor, Mrs. Kathleen Racile x404.
- General concerns regarding middle school activities, personnel, and discipline are best handled by Supervisor, Mrs. Kathleen Racile x404.
- Safety and security concerns are best handled by Supervisor, Mrs. Kathleen Racile x404.
- Curriculum concerns are best handled by Curriculum Supervisor, Mrs. Patricia Pillon x315.
- General concerns regarding preschool and elementary school activities, personnel, and discipline are best handled by Supervisor, Mrs. Patricia Pillon x315.
- Transportation concerns are best handled by the Business Administrator, Mrs. Susan Joyce x409.
- Financial & budget concerns are best handled by Business Administrator, Mrs. Susan Joyce x409.
- Concerns that are not successfully addressed at the most immediate level are encouraged to be brought to the attention of the Superintendent, Dr. Richard Wiener x408.

If concerns are still unresolved at that level, they are encouraged to be sent, in writing, to the Board of Education via the Board of Education secretary Mrs. Susan Joyce [joycesusan@dtsk8.org](mailto:joycesusan@dtsk8.org)