



Chromebook 1:1 Initiative - Frequently Asked Questions

I did not get the K-12 email message that was sent out to sign my child up for a Chromebook. What do I do?

Call or email Mrs. Maier (845-627-9883 kmaier@nanuetsd.org) so that she can check your email address in our systems and make sure the address is correct and school or district emails are being sent to you. You will also need to complete the bottom of the [Chromebook Acknowledgement Form](#).

How do I sign up for a Chromebook to take home?

Families of students in the Nanuet Union Free School District can sign up for a Chromebook to take home by completing the bottom of the [Chromebook Acknowledgement Form](#).

I have a school Chromebook at home. Now what?

Charge the Chromebook. Power it up. Connect your school Chromebook into your home WiFi. When you see the Sign in to your Chromebook screen, enter your school issued username. You do not need to enter @nanuetsd.net. You should see this already on the screen.

How do I carry my Chromebook if I need to carry it from room to room?

Close the lid on the Chromebook and carry it to the new location. Do not hold the Chromebook by the screen or pinch the screen. Doing so will damage the screen.

How do I transport my Chromebook back and forth between school and home?

Sign out of the Chromebook and power it off. Remove the charger (and headphone if you have it plugged in). Put the Chromebook in the sleeve that was provided with the Chromebook. Zip the sleeve closed and take the Chromebook with you. When transporting your Chromebook, never leave it unattended. Make sure it is fully charged when bringing it to school.

Can I use my own equipment rather than a school Chromebook?

Yes. You can use your own equipment at home, but the school will not be able to support you if problems arise with your personal equipment. At school you must use a school Chromebook. If you haven't signed up for one you can do so by completing the bottom of the [Chromebook Acknowledgement Form](#).

How do I clean my Chromebook screen?

Spray a small bit of Windex on a soft cloth (just a tiny bit; make sure the cloth is NOT soaked). Gently wipe the screen. Do not press on the screen. Do not spray anything directly onto the screen or the keyboard.

What do I do if I break the Chromebook (screen, keyboard, case, charger) or the Chromebook will not charge?

Bring the Chromebook and charger in the sleeve to the Main Office of your school building. Give your first and last name and grade and explain what is wrong with the machine. Tech staff will check the machine and determine what needs to be done next. If needed, a loaner machine will be provided.