

Your NYCDOE Student Account ID and Password

To retrieve your account ID and password:

1. Go to **Student Account Self Service**.
2. Enter your **9-digit Student ID (OSIS) number**. (You can find your Student ID number on a report card, your student ID card, or in your **NYCSA** account.)
3. Enter your **birthday**.
4. Click **Continue**.
5. If the information you enter matches your student record, your username will be displayed.
6. Your student ID is your username followed by [@nycstudents.net](https://nycstudents.net). For example, if your username is JaneD, your student account ID is **JaneD@nycstudents.net**.
7. If you haven't already set up a password, you will be asked to set one up.
8. **Pick a password** that only you will know.
9. Re-enter your **password**.
10. Click **Update Password**.