



**ROCKAWAY PARK HIGH SCHOOL
FOR ENVIRONMENTAL SUSTAINABILITY**

New York City Department of Education
100-00 Beach Channel Drive-Room D323

Rockaway Park, NY 11694

(718) 734-3280

(718) 734-3286 Fax

www.rockawayparkhs.com



Mrs. Zambrano-Lamhaouhi
Principal

Mr. J. Metzler
Assistant Principal

Mr. J. Recio
Assistant Principal

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Dear Parents and Guardians:

Hope all is well. By now, you have received an email and phone blast regarding how to prepare your DOE-loaned devices for the first day of school. All families who borrowed iPads from the DOE have to ensure that their child's iPad is updated and ready to be used for remote learning, including:

- Turning on the iPad;
- Reconnecting to internet;
- Making sure content-filtering is enabled (Zscaler);
- Signing in to the Learn at Home app; and
- Using the iPad as a Wi-Fi-enabled, personal hotspot.

Since iPads can be used as personal hotspots, schools can re-examine which families get iPads and how many iPads one household needs. Some households can use a combination of an iPad and another non-Wi-Fi-enabled device, allowing more families who need Wi-Fi connections to access the internet through the iPad.

If you borrowed an iPad, check if their child's device is working properly before school starts. If you are having issues with the device, contact the DIIT Service Helpdesk at 718-935-5100. They will gladly help you resolve those issues.

We are looking forward to the start of our new academic year. As always, if you should have any questions or concerns please contact us via email or call us.

Respectfully,

Miriam Zambrano-Lamhaouhi
Principal