

**Internet Access - Free or Low-Cost Broadband for Students during COVID-19 (K-12 and college/university students).**

- [Charter Spectrum Broadband COVID-19 response:](#) **Spectrum is offering free broadband to households with students.**
  - Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription. Small business customers who are unable to pay their bill because of coronavirus disruptions.
- [Comcast Internet Essentials COVID-19 response:](#)
  - Effective Monday, March 16, 2020, Comcast is offering **2 months free to new Internet Essentials customers (its broadband service for low-income families)** in response to recent and anticipated emergency measures associated with the Coronavirus (COVID-19). 1-855-8-INTERNET (1-855-846-8376)- No contract required.
  - Comcast said it will launch two new features of the Internet Essentials program. First, low-income families who live in a Comcast service area can sign up as new customers to receive 60 days of free Internet Essentials service, which is normally available to all qualified households for \$9.95 per month. In addition, the cable operator is increasing speeds for the Internet Essentials service from 15/2 Mbps (downstream/upstream throughput) to 25/3 Mbps for all new and existing customers, which will become the standard speed of the service going forward. To qualify for Comcast's Internet Essentials service, customers must be eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, or SSI. Applicants can visit [internetessentials.com](#) to enroll in the program; they may also call (855) 846-8376 for English or 855-765-6995 for Spanish. Comcast said it will send all new Internet Essentials customers a free self-install kit that includes a cable modem with a Wi-Fi router, with no term contract or credit check and no shipping fee.
- [Altice/Optimum COVID-19 response:](#)
  - For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, offering Altice Advantage 30 Mbps broadband solution for free for 60 days to any new customer household within our footprint.
- [FCC Pledge:](#)
  - "Keep Americans Connected" Internet service providers/cell/wireless and telecom companies are offering hotspots, increased broadband, and unlimited

data. Signing FCC pledge during disruptions caused by the Coronavirus pandemic. Full list of participants is in the FCC press release. T-Mobile, AT&T, Verizon, Sprint and many more.

- The Federal Communications Commission said Friday that internet providers have agreed for the next 60 days to not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic. The companies will also waive any late fees and open their Wi-Fi hotspots to anyone in the country who needs them.
- [AT&T COVID-19 response:](#)
  - AT&T COVID-19 response: offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low-income families.
- [AT&T/Access program:](#)
  - 'Access' from AT&T will continue to offer internet data to qualifying limited income households for \$10 a month.
- [Verizon/Fios COVID-19 response:](#)
  - Waiving late fees, signed FCC agreement.
- [Verizon/Lifeline program:](#)
  - A federal assistance program that offers discounts to qualified low-income customers.
- [Sprint COVID-19 response:](#)
  - Signed FCC Agreement Not terminating service if they are unable to pay their Sprint bill because of the coronavirus, and Starting on Tuesday 3/17, customers with international long-distance calling plans will receive complimentary international calling rates from the U.S. to countries. By next Thursday 3/19 Customers with metered data plans will receive unlimited data per month for 60 days (a minimum of two bill cycles) at no extra cost. To provide customers with an additional 20GB of mobile hotspot data per month.
- [T-Mobile COVID-19 response:](#)
  - Access to unlimited data to ALL current T-Mobile customers 60 days. Additional mobile hotspot data.
- [T-Mobile EmpowerED program:](#)
  - Offering Lifeline partners low-income more data, and increasing the data allowance for schools and students using this program over that same period of time.
- [Cricket Mobile COVID-19 response:](#)
  - Beginning March 14 will waive reconnect fees for customers who are affected by the COVID-19 pandemic. 1-800-CRICKET (274-2538) or 611.